Subject: VPS Research
Posted by mcmuney on Sat, 28 Jul 2007 06:41:18 GMT
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I'm on a VPS and have noticed for about a week that between the hours of 23:00 - 02:00, my site becomes very slow. I'm very inexperienced with VPS root access and don't know what to do. How can I check to see what's causing the problem?

Subject: Re: VPS Research
Posted by rickb on Sat, 28 Jul 2007 09:08:24 GMT
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do you have root on the hardware node? If not, I don't think anyone can give you any specific information, nor could you confirm anything. if you are paying for a vps service, you should be contacting your provider. ie, the company you pay.

Rick

Subject: Re: VPS Research
Posted by mcmuney on Sun, 29 Jul 2007 02:58:03 GMT
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Yes, I do have root access.

Subject: Re: VPS Research
Posted by stuartornum on Sun, 29 Jul 2007 17:59:07 GMT
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Can you elaborate a bit more on slow,

Does the page take long to load?
Have you logged onto the server and run "top" to see what is going on?
Try downloading a big file from the server and see how the transfer rate is...

Subject: Re: VPS Research
Posted by mcmuney on Sun, 29 Jul 2007 21:22:43 GMT
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Yes, the page is very slow to load and sometimes it just times out. Even if site shuts down, I'm always able to use Cpanel. I'm attaching the top results from 2 days ago. Since I'm an amateur,

I'm not sure what I'm looking at. It took me some time to learn about the top command -lol

File Attachments
1) vps_top.gif, downloaded 579 times

Subject: Re: VPS Research
Posted by rickb on Sun, 29 Jul 2007 21:27:41 GMT
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its either a ubc failure or a bottleneck in your application. it doesn't look like it would be a hardware performance problem to me. you didn't mention if that top is on the HN or VE but its basically idle so shouldn't matter. check user_beancounters first.

Rick

Subject: Re: VPS Research
Posted by mcmuney on Sun, 29 Jul 2007 21:36:24 GMT
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I wish I understood your post. I'm not familiar with most of the terminology. Can you provide some shell commands that I should run? I can post the results here.