Subject: Emergency - Server Crash
Posted by kamranonline on Sun, 11 Feb 2007 16:11:51 GMT
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Hi,

I have CentOS 4.4 VPS (Virtuozzo) . I use your kernel and install it from YUM .

yum install ovzkernel-smp

but when I restart my server my server crash and VPS didnt load maybe Kernel crash (.
I contact Datacenter to fix the problem but they told me they dont know how to fix it and they can recreate VPS.

But I will lost all my data. can you please tell me how to remove kernel and recompile the correct Kernel. (

Server is down right now PLEASE PLEASE help me.

I dont have any SSH access and Virtuozzo didnt load !

Only Datacenter can fix it. !

Please help me...

and tell me how can I remove your program !

Thanks a lot

My Email : k4m1_67@yahoo.com
PLEEEEEEEEEEEAAAAAAAAASSSSSSSEEEEEEEEEE help

Subject: Re: Emergency - Server Crash
Posted by rickb on Sun, 11 Feb 2007 16:37:55 GMT
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Did you try booting into the non-vz kernel? If your datacenter can't do this for you, of course no one on the forum can help you.

Subject: Re: Emergency - Server Crash
Posted by kamranonline on Sun, 11 Feb 2007 16:49:53 GMT
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How to boot non vz kernel ?

Can you please tell me and I will tell datacenter to boot into non-vz Kernel...?

Thanks a lot

Subject: Re: Emergency - Server Crash
Posted by kir on Sun, 11 Feb 2007 16:50:23 GMT
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Hmm, this is OpenVZ support forum, not Virtuozzo. For Virtuozzo issues, please contact Virtuozzo support.

Subject: Re: Emergency - Server Crash
Posted by kamranonline on Sun, 11 Feb 2007 16:52:10 GMT
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I know but when I install ovzkernel my server crash !

Can you please tell me how can I boot my server into non-vz kernel ?

and how can I fix it ?
PLLLLLLLLLLEEEEEEEEEEEEEEEEAAAAAAAAAAAAAAASSSSSSSSSSSSEEEEEEEEEEEEEE

Thanks a lot

Subject: Re: Emergency - Server Crash
Posted by rickb on Sun, 11 Feb 2007 18:35:36 GMT
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You have a fascinating way of communicating onine

So, right now your server is dead in the water with a default kernel that won't boot for reason XXXX. Right now, you don't need to worry about XXXX, you just need to get your server online. So, to do this, select a non-default kernel at boot time on the grub screen. This can only be done by someone with console access, like your datacenter remote hands. Your datacenter will know how to do this since this is probably 20% of their support requests for remote hands.

Once you have your server back online, in a redhat/centos/whatever kernel (non vz), we can probably figure out what the problem is. Also, mention clearly if you are using OpenVZ or Virtuozzo.

Subject: Re: Emergency - Server Crash
Posted by kamranonline on Sun, 11 Feb 2007 19:59:14 GMT
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Can you please tell me how can they boot it from default kernel ?
maybe they dont know how !
Can you please tell me step by step to email datacenter about it and fix it for me ?
PLEEEEEEEEAAAASSSSSSSSEEEEEEEEEEEE

Thanks a lot