Subject: cpanel issue with virtuozzo
Posted by mohameds on Sat, 18 Oct 2008 18:19:22 GMT
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hello
i have a problem with whm panel

the left panel in whm not show have error
this pic explain the error

http://img381.imageshack.us/my.php?image=54988457ml5.jpg

i have contact cpanel and last replay

Okay, just tested connecting to WHM from that xxxx IP and it worked normally as did local connections.

This would indicate a firewall or router, etc is causing the problems as any connections from within the same subnet work but anything coming in from outside this subnet the packets get blocked at around 40000 bytes.

You will need to trace this down internally in the network and find out what switch or router is filtering the packets to this servers IP's.

and data center replay

Hello,

After further investigation, this appears to be an issue with the Virtuozzo software running into a limitation. Exactly what this limitation is, however, is not clear. The hardware node is reporting the following error:

TCP: too many of orphaned sockets (-11 in CT123)
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This error is triggered at the same time as when you see the "Connection reset by peer!" error. After further investigation, there do not appear to be any resource limits in place that would cause this to particularly fail, and we have checked and not seen any particularly high number of orphans -
vps::~$ cat /proc/net/sockstat
sockets: used 2231
TCP: inuse 845 orphan 0 tw 913 alloc 1098 mem 686
UDP: inuse 159 mem 1
RAW: inuse 0
FRAG: inuse 0 memory 0

Additionally, the /proc/user_beancounters is not showing any failures due to resource allocation failures.

Have you purchased your own Virtuozzo license? You may want to contact Parallels support about this error message appearing on the hardware node logs, as it appears this error is what is ultimately leading to the WHM failing to load in the VE.

iam using virtuozzo thanks