
Subject: Bugzilla on ve
Posted by [azubi](#) on Thu, 17 Aug 2006 09:32:27 GMT
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Hello

i want install bugzilla on a VE, but the installation process stops with followig output:

Fixing permissions for www-data...

<h1>Software error:</h1>

<pre>Can't fix owner of files under /var/lib/bugzilla : Cannot allocate memory at /usr/share/bugzilla/lib/checksetup.pl line 160.

</pre>

<p>

What can i do, to finish the installation successfully?

Regards

Florian

Subject: Re: Bugzilla on ve
Posted by [Andrey Mirkin](#) on Thu, 17 Aug 2006 09:34:45 GMT
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Please check /proc/user_beancounters in VE0 for your VPS.

I think you should increase some limits to solve your problem.

Subject: Re: Bugzilla on ve
Posted by [azubi](#) on Thu, 17 Aug 2006 10:19:30 GMT
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here is my bean-counter table:

maybe you find something is wrong....

uid	resource	held	maxheld	barrier	limit	failcnt	
201:	kmemsize	1791293	1941195	2752512	2936012	0	
	lockedpages	0	0	32	32	0	
	privvmpages	154737	157849	200000	200000	883	
	shmpages	2612	2628	8192	8192	0	

dummy	0	0	0	0	0
numproc	86	93	100	100	5
physpages	7354	16453		0 2147483647	0
vmguarpages	0	0	6144	2147483647	0
oomguarpages	7354	16453	6144	2147483647	0
numtcpsock	11	11	80	80	0
numflock	6	12	100	110	0
numpty	4	4	16	16	0
numsiginfo	0	9	256	256	0
tcpsndbuf	13492	51060	319488	524288	0
tcprcvbuf	2220	150960	319488	524288	0
othersockbuf	8880	34300	132096	336896	0
dgramrcvbuf	0	1196	132096	132096	0
numothersock	6	11	80	80	0
dcachesize	121160	158318	1048576	1097728	0
numfile	374	682	2048	2048	0
dummy	0	0	0	0	0
dummy	0	0	0	0	0
dummy	0	0	0	0	0
numiptent	10	10	128	128	0

I have increased the limit of privvmpages in past.

Regards
Florian

Subject: Re: Bugzilla on ve
Posted by [Andrey Mirkin](#) on Thu, 17 Aug 2006 11:46:35 GMT
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Please post here code from /usr/share/bugzilla/lib/checksetup.pl near line 160.
Please also post here strace of command (from file above) which fails.

Subject: Re: Bugzilla on ve
Posted by [dev](#) on Thu, 17 Aug 2006 14:42:34 GMT
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you need to check whether failcnt column is `_increasing_` when installation fails.
Also please note numproc limit hit.

Subject: Re: Bugzilla on ve
Posted by [azubi](#) on Fri, 18 Aug 2006 07:31:56 GMT
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Sry about my absence

the installation was successfully, by raising the privvmpages and numproc values.

But now i have another problem.

The installation builds oddly paths like

`/var/lib/bugzilla/data/template/var/lib/bugzilla/template/en/default/admin`

is it correct?

I cannot login as bugzilla administrator.

Browser displays:

The demanded site is not available.
(directory: cgi-bin/bugzilla/cgi-bin/bugzilla/index.cgi)

I do anything false (i thing).

ahh.. sorry about my bad English

Regards
Florian

Subject: Re: Bugzilla on ve
Posted by [aistis](#) on Fri, 18 Aug 2006 07:52:15 GMT
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you should check with bugzilla, not openvz guys
