Subject: About many connections in SMTP

Posted by jbravo on Thu, 10 May 2007 14:35:31 GMT

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Sorry if this mail don't concerns to OVZ, but I need to discard possibilities

-bash-3.00# uname -a

Linux exodo.colombiahosting.com.co 2.6.8-022stab078.14-smp #1 SMP Wed Jul 19 16: 13:15 MSD 2006 i686 i686 i386 GNU/Linux

Im using Exim 4.60, that comes with DirectAdmin. I have smtp_accept_max in 130 and sometimes Im getting this error: "421 Too many concurrent SMTP connections; please try again later."

I used exiwhat and netstat and I determine that yahoo servers have many incoming connections to my server. Triying to determine the problem I used an sniffer, its an example:

SNIFFER OUTOUT

250 OK

250 Accepted

354 Enter message, ending with "." on a line by itself

250 OK id=1HlpNN-0000Rm-7w

QUIT

221 exodo.colombiahosting.com.co closing connection

14 FIN-WAIT-1 209.191.125.35:29978 > 66.128.49.69:smtp

14 TIME-WAIT 209.191.125.35:29978 > 66.128.49.69:smtp

14 RESET 209.191.125.35:29978 > 66.128.49.69:smtp

-bash-3.00# netstat -an | grep 209.191.125.35

tcp 0 0 66.128.49.69:25

209.191.125.35:27139 ESTABLISHED

tcp 0 0 66.128.49.69:25

209.191.125.35:39853 ESTABLISHED

-bash-3.00# exiwhat | grep 209.191.125.35

7549 handling incoming connection from web38404.mail.mud.yahoo.com [209.191.125.35] id=1Hlow6-0001xl-It

23792 handling incoming connection from web38404.mail.mud.yahoo.com [209.191.125.35] id=1HloZ6-0006Bk-UK

and 20 minutes later I do netstat again and I get the same info. Then the connections never close

-bash-3.00# netstat -an | grep 209.191.125.35

0 0 66.128.49.69:25 tcp **ESTABLISHED** 209.191.125.35:27139 0 66.128.49.69:25 0 **ESTABLISHED** 209.191.125.35:39853

I upgraded to exim 4.66 and I get the same problem.

I'll really thanks if you can help me!

Subject: Re: About many connections in SMTP Posted by dev on Thu, 10 May 2007 14:41:42 GMT View Forum Message <> Reply to Message

plz check that you do not hit any UBC limits via /proc/user_beancounters

Thanks.

- Kirill > Sorry if this mail don't concerns to OVZ, but I need to discard > possibilities > -bash-3.00# uname -a > Linux exodo.colombiahosting.com.co 2.6.8-022stab078.14-smp #1 SMP Wed > Jul 19 16: 13:15 MSD 2006 i686 i686 i386 GNU/Linux > Im using Exim 4.60, that comes with DirectAdmin. I have > smtp_accept_max in 130 and sometimes Im getting this error: "421 Too > many concurrent SMTP connections; please try again later." > > I used exiwhat and netstat and I determine that yahoo servers have many > incoming connections to my server. Triving to determine the problem I > used an sniffer, its an example: > > SNIFFER OUTOUT > 250 OK > 250 Accepted > 354 Enter message, ending with "." on a line by itself

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> tcp
         0
                           ESTABLISHED
> 209.191.125.35:27139
> tcp
         0
              0 66.128.49.69:25
> 209.191.125.35:39853
                           ESTABLISHED
>
>
> -bash-3.00# exiwhat | grep 209.191.125.35
> 7549 handling incoming connection from web38404.mail.mud.yahoo.com
> [209.191.125.35] id=1Hlow6-0001xl-lt
> 23792 handling incoming connection from web38404.mail.mud.yahoo.com
> [209.191.125.35] id=1HloZ6-0006Bk-UK
>
> and 20 minutes later I do netstat again and I get the same info. Then
> the connections never close
> -bash-3.00# netstat -an | grep 209.191.125.35
              0 66.128.49.69:25
> tcp
         0
> 209.191.125.35:27139
                           ESTABLISHED
              0 66.128.49.69:25
         0
> 209.191.125.35:39853
                           ESTABLISHED
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Subject: Re: About many connections in SMTP Posted by rkagan on Fri, 11 May 2007 10:31:48 GMT

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- > 221 exodo.colombiahosting.com.co closing connection
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- > 14 TIME-WAIT 209.191.125.35:29978 > 66.128.49.69:smtp
- > 14 RESET 209.191.125.35:29978 > 66.128.49.69:smtp

This log seems incomplete; however, the 'QUIT' command is processed correctly, and the connection is closed.

209.191.125.35:29978 doesn't appear on this list: everything's fine.

```
> -bash-3.00# exiwhat | grep 209.191.125.35
```

- > 7549 handling incoming connection from web38404.mail.mud.yahoo.com
- > [209.191.125.35] id=1Hlow6-0001xl-lt
- > 23792 handling incoming connection from web38404.mail.mud.yahoo.com
- > [209.191.125.35] id=1HloZ6-0006Bk-UK

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In the normal SMTP flow the session termination is initiated by the client by sending 'QUIT' command, and, AFAICS, it's processed correctly. Thus what you observe - the connections remaining in ESTABLISHED state - can be due to either of the two reasons

- your exim has too big timeouts for idle sessions
- the client keeps the session alive by talking to the server

To be sure, however, you can try the following:

- 1) identify the stalled connection
- 2) note the remote address and port number, and the pid of the process that serves this connection (you can use netstat -tp for that)
- 3) run

strace -v -p server_pid and watch the output

4) (at the same time, in another terminal) run tcpdump -A -n -v host remote_addr and port remote_port and watch the output.

HTH, Roman.