
Subject: *SOLVED* Can't stop the VE
Posted by [arpad](#) on Mon, 26 Mar 2007 11:30:41 GMT
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I run a VE which try to use an NFS mount. It looks like the NFS mount was lost. I tried to restart the VE first without the --fast option but the results are the same.

```
titan ~ # vzctl stop 108 --fast
Stopping VE ...
Unable to stop VE: operation timed out
```

There is a process in D state inside the VE:

```
6376 ?      Ss   0:07 init [3]
8501 ?      D   0:00 \_ /usr/sbin/exim -Mc 1HVMqs-0002Ta-5A
8985 ?      Ds   0:00 \_ shutdown -h 0 w
```

Is there anything I can do it? The machine is far away from me.
Thanks for any ideas.

Subject: Re: Can't stop the VE
Posted by [Vasily Tarasov](#) on Tue, 27 Mar 2007 08:12:00 GMT
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Hello,

This process should die after ~5 minutes. If it doesn't happen, please, fill a bug in bugzilla with detailed information what you've done and about your environment.

Thank you,
Vasily.

Subject: Re: Can't stop the VE
Posted by [arpad](#) on Tue, 27 Mar 2007 10:05:07 GMT
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Hi!

If I remember good there was more time till the D state process exited (I made a phone call meantime) but I'm not 100% sure.
If it happens next time I will watch the stopper and gathering informations to the BugZilla but this time was an emergency situation. I hope it will not happen again.
I think this can be correlated with the kernel dump I sent to you in the other thread (Bug 513) so we can close this thread.

Thanks,

Arpad

Subject: Re: Can't stop the VE

Posted by [Vasily Tarasov](#) on Tue, 27 Mar 2007 10:13:51 GMT

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Yeap, thank you.

Subject: Re: Can't stop the VE

Posted by [dev](#) on Wed, 28 Mar 2007 06:57:52 GMT

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it is very helpfull for debugging if you press

Alt-SysRq-t and collect output from /var/log/messages next time when you hit the problem.

it will show where processes were stuck.

Subject: Re: Can't stop the VE

Posted by [arpad](#) on Wed, 28 Mar 2007 07:11:14 GMT

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Ok, thanks. I didn't know about the Alt+SysRq+t combination until now.
