Subject: *SOLVED* Kernel Panics Often! HELP Posted by Vetrox on Sun, 18 Mar 2007 00:57:21 GMT

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Hey guys,

I'm not the smartest tool in the shed with OpenVZ, but I have tried everything with this problem. I'm running Pentium D 3.4 GhZ, with 2 GB RAM, and 160 GB Hard Drive. I'm using HyperVM as well. My kernel panics often, three times a day sometimes - and tells me theres so many kernel bugs. I know for sure this isn't a hardware issue, so please tell me what could be to blame. I just installed the version of OpenVZ that comes with HyperVM. If you guys need any info, let me know. Also - the RAM will fill to 99.9% with cache, not utilize swap - and crash. (panic)

If you guys need logs or anything relevant - let me know

Regards, Joe

(I'm on CentOS 4.4 by the way)

Subject: Re: Kernel Panics Often! HELP Posted by madguy24 on Sun, 18 Mar 2007 19:35:15 GMT View Forum Message <> Reply to Message

As a tech who tried to fix issue, server rises in load after it reports a kernel bug. See the latest ones. I did a custom compile of kernel, version 2.6.18. For me, it looks like a faulty memory, but server owner said, he replaced every hardware.

Mar 19 02:45:01 localhost kernel: BUG: warning at kernel/ub/ub_page_bc.c:322/pb_dup_ref()repeated thrice followed by,

Mar 19 02:45:05 localhost kernel: BUG: unable to handle kernel NULL pointer dereference at virtual address 00000002

Mar 19 02:45:05 localhost kernel: printing eip: Mar 19 02:45:05 localhost kernel: c0143c41

Mar 19 02:45:05 localhost kernel: *pde = 00000000 Mar 19 02:45:05 localhost kernel: Oops: 0000 [#1]

Mar 19 02:45:05 localhost kernel: SMP

Mar 19 02:45:05 localhost kernel: Modules linked in: simfs vzethdev vzrst ip_nat vzcpt ip_conntrack vzdquota af_packet xt_tcpudp xt_length ipt_ttl xt_tcpmss ipt_TCPMSS iptable_mangle xt_multiport xt_limit ipt_tos ipt_REJECT iptable_filter ip_tables x_tables parport_pc lp parport autofs4 sunrpc vznetdev vzmon vzdev thermal processor fan button battery asus_acpi ac uhci_hcd ehci_hcd usbcore i2c_i801 i2c_core 8139too mii

Mar 19 02:45:05 localhost kernel: CPU: 1, VCPU: 149.0

Mar 19 02:45:05 localhost kernel: EIP: 0060:[<c0143c41>] Not tainted VLI

Mar 19 02:45:05 localhost kernel: EFLAGS: 00010286 (2.6.18-028 #3) Mar 19 02:45:05 localhost kernel: EIP is at ub_page_uncharge+0x31/0x90

```
Mar 19 02:45:05 localhost kernel: eax: fffffffe ebx: c203c6b0 ecx: 00000000 edx: 00000001
Mar 19 02:45:05 localhost kernel: esi: f6515600 edi: c203c6b0 ebp: c0539a40 esp: f4a59dcc
Mar 19 02:45:05 localhost kernel: ds: 007b es: 007b ss: 0068
Mar 19 02:45:05 localhost kernel: Process dcpumon (pid: 22650, veid: 149, ti=f4a59000
task=f4969340 task.ti=f4a59000)
Mar 19 02:45:05 localhost kernel: Stack: f4a59f20 00000000 c203c6b0 c0539a20 00000000
c015e8f5 c203c6b0 00000000
Mar 19 02:45:05 localhost kernel:
                                    00000000 000006e6 c05399e0 0000000c f4a59e1c
0000000e 0000000e c015f32c
Mar 19 02:45:05 localhost kernel:
                                    c1bce7ac 00000000 c0161fc2 f4a59e1c 0000000e
00000000 c1d7d564 c1d33cec
Mar 19 02:45:05 localhost kernel: Call Trace:
Mar 19 02:45:05 localhost kernel: [<c015e8f5>] free_hot_cold_page+0xf5/0x1a0
Mar 19 02:45:05 localhost kernel: [<c015f32c>] __pagevec_free+0x1c/0x30
Mar 19 02:45:05 localhost kernel: [<c0161fc2>] release_pages+0x102/0x190
Mar 19 02:45:05 localhost kernel: [<c0172287>] free_pages_and_swap_cache+0x77/0xa0
Mar 19 02:45:05 localhost kernel: [<c016838f>] zap pte range+0x27f/0x340
Mar 19 02:45:05 localhost kernel: [<c0168514>] unmap_page_range+0xc4/0x160
Mar 19 02:45:05 localhost kernel: [<c0168685>] unmap vmas+0xd5/0x200
Mar 19 02:45:05 localhost kernel: [<c016de65>] exit mmap+0x85/0x120
Mar 19 02:45:05 localhost kernel: [<c0121a88>] mmput+0x38/0xc0
Mar 19 02:45:05 localhost kernel: [<c012859e>] do exit+0xfe/0x480
Mar 19 02:45:05 localhost kernel: [<c0128986>] do_group_exit+0x36/0xa0
Mar 19 02:45:05 localhost kernel: [<c01031c7>] syscall call+0x7/0xb
Mar 19 02:45:05 localhost kernel: Code: 1c 89 7c 24 10 8b 7c 24 18 89 5c 24 08 89 74 24 0c 8b
77 20 85 f6 74 4f 89 e2 8b 86 30 05 00 00 81 e2 00 f0 ff ff 8b 52 10 f7 d0 <8b> 14 90 b8 01 00 00
00 d3 e0 29 42 20 81 3e 75 62 75 62 75 37
Mar 19 02:45:05 localhost kernel: EIP: [<c0143c41>] ub_page_uncharge+0x31/0x90 SS:ESP
0068:f4a59dcc
Mar 19 02:45:05 localhost kernel: Fixing recursive fault but reboot is needed!
Mar 19 02:45:05 localhost kernel: BUG: scheduling while atomic: dcpumon/0x00000001/22650
```

Most common error is in rmap.c which repeats very frequently. as below.

Mar 19 02:45:29 localhost kernel: EIP is at page_remove_rmap+0x37/0x50

Mar 19 02:45:29 localhost kernel: eax: ffffffff ebx: c1d1d6f0 ecx: c0003ea0 edx: c20b4bb4

Mar 19 02:45:29 localhost kernel: esi: c1d1d6f0 edi: fffa85a4 ebp: c20b4bb4 esp: f3d0ff10

Mar 19 02:45:29 localhost kernel: ds: 007b es: 007b ss: 0068

Mar 19 02:45:29 localhost kernel: Process exim (pid: 22837, veid: 120, ti=f3d0f000 task=f38446e0

task.ti=f3d0f000)

With this above kernel bug, server load started rising and finally all VPSes stopped responding. I was not able to do a 'vzctl stop veid" or a "vzctl exec 120 kill -9 22837" or even to enter the vps "vzctl enter 120". It simply hangs there and finally have to do Ctrl + C to get the shell prompt back. BTW that exim process raised the load to 100+ before I issued a reboot.

Please shed some lights into this issue. I am going clueless. I dont want to think it is kernel bug, but what are our other options to try?

Subject: Re: Kernel Panics Often! HELP Posted by Vasily Tarasov on Mon, 19 Mar 2007 08:07:59 GMT View Forum Message <> Reply to Message

Hello, we need the following information from you:

- 1) what is the kernel version you're using? You've renamed the kernel to 2.6.18-028, so we don't know the version of kernel sources you have used to compile the kernel.
- 2) We need the .config file you've used to compile the kernel.

Thank you, Vasily.

Subject: Re: Kernel Panics Often! HELP

Posted by madguy24 on Mon, 19 Mar 2007 08:10:59 GMT

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I used both the available rpms at openvz kernel repo.

For the source compilation, I used the kernel config,

http://download.openvz.org/kernel/devel/028test018.1/configs/kernel-2.6.18-i686-smp.config.ovz

and the patch at http://download.openvz.org/kernel/devel/028test018.1/patches /

Subject: Re: Kernel Panics Often! HELP

Posted by Vasily Tarasov on Mon, 19 Mar 2007 08:30:24 GMT

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Hmmm... It is very strange, that you have so much bugs on such widely used kernel. This makes me think, that the problem is in hardware. Can you, please, test hardware: http://wiki.openvz.org/Hardware testing? If there will be no corruptions, we'll create a BUG.

Thank you, Vasily.

Subject: Re: Kernel Panics Often! HELP Posted by madguy24 on Mon, 19 Mar 2007 08:35:33 GMT

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yeah that's what I wonder. I already ran memtester. But (it may be the reason) it crashed the server and owner asked not to run it again. I confirmed with him that he has replaced the RAM a week back and already the entire server itself.

Results of running memtester on 1024 out of the total 2048 gave me the following results. mapcount went negative here, which I doubted corrupt RAM and that's why asked owner about the RAM replacement and he said he did it.

last line is what I got, before it crashed.

memtester 1024M memtester version 4.0.6 (32-bit)

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pagesize is 4096

pagesizemask is 0xfffff000

want 1024MB (1073741824 bytes)

got 1024MB (1073741824 bytes), trying mlock ...locked.

Loop 1:

Stuck Address : ok Random Value : ok Compare XOR : ok Compare SUB : ok Compare MUL : ok Compare DIV : ok Compare OR : ok Compare AND : ok Sequential Increment: ok

Solid Bits : ok
Block Sequential : ok
Checkerboard : ok
Bit Spread : setting 34

Message from syslogd@localhost at Mon Mar 19 09:08:58 2007 ...

localhost kernel: Bad page state in process 'kswapd0'

Message from syslogd@localhost at Mon Mar 19 09:08:58 2007 ...

localhost kernel: page:c15bf5e4 flags:0x80000000 mapping:00000000 mapcount:-1 count:0

Message from syslogd@localhost at Mon Mar 19 09:08:58 2007 ...

localhost kernel: Trying to fix it up, but a reboot is needed

Message from syslogd@localhost at Mon Mar 19 09:08:58 2007 ...

localhost kernel: Backtrace:

ok

Bit Flip : ok
Walking Ones : ok
Walking Zeroes : ok

Loop 2:

Stuck Address : ok Random Value : ok Compare XOR : ok Compare SUB : ok Compare MUL : ok Compare DIV : ok Compare OR : ok Compare AND : ok Sequential Increment: ok Solid Bits : ok

Block Sequential : setting 33

Subject: Re: Kernel Panics Often! HELP

Posted by Vasily Tarasov on Mon, 19 Mar 2007 08:47:24 GMT

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I guess, you should convince the owner to run memtest on the new node again. At the moment there is a huge amount of broken memory on market, and it's quite possible that the second node is also broken. Frankly speaking each production node should be tested before installing OS there.

Thank you, Vasily

Subject: Re: Kernel Panics Often! HELP

Posted by madguy24 on Mon, 19 Mar 2007 08:48:49 GMT

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