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Subject: can not install cpanel

Posted by [tidservices](#) on Wed, 04 Jan 2012 02:11:21 GMT

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hello,

everytime I try to run cpanel on my VPS (running a dedicated server with openvz and solusvm) i receive this exact message:

```
[root@server home]# wget layer1.cpanel.net/latest
--03:58:59-- layer1.cpanel.net/latest
=> `latest'
Resolving layer1.cpanel.net... failed: Temporary failure in name resolution.
```

does anyone know why this can be happening? someone please help me, I really have to get this server up and running as I have customers waiting on me

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Subject: Re: can not install cpanel

Posted by [Ales](#) on Wed, 04 Jan 2012 13:55:47 GMT

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Is your DNS resolving? Can you ping any other domain?

What is in your /etc/resolv.conf..?  
cat /etc/resolv.conf

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Subject: Re: can not install cpanel

Posted by [tidservices](#) on Wed, 04 Jan 2012 14:54:28 GMT

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Ales wrote on Wed, 04 January 2012 08:55: Is your DNS resolving? Can you ping any other domain?

What is in your /etc/resolv.conf..?  
cat /etc/resolv.conf

should i run cat /etc/resolv.conf through the main server or through the vps itself?

```
search up2vps.com
nameserver 208.67.222.222
nameserver 208.67.220.220
```

is exactly in my /etc/resolv.conf for the server itself

and if i run on vps i get the same  
nameserver 208.67.222.222  
nameserver 208.67.220.220

i've tried multiple nameservers.. and still nothing is doing the trick.. every vps I add I have the same problem, can not wget anything.. no cpanel no yum.. nothing

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Subject: Re: can not install cpanel  
Posted by [ragubhat](#) on Thu, 19 Jan 2012 03:42:45 GMT  
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>> Resolving layer1.cpanel.net... failed: Temporary failure in name resolution  
>>

Have you checked networking from the VPS? Are you able to ping the HN gateway/nameserver IP? Put a valid entry in the VPS /etc/resolv.conf

--  
Hth  
Raghavendra Bhat  
Donate to the GNU Project

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