

---

Subject: Re: Re: How to deal with existing customers?

Posted by [dim](#) on Mon, 12 Sep 2005 16:41:16 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Yes, this is the same team of support engineers, for the version with paid support. If unpaid version is used the only support tool is this forum, mailing list and community.

SWsoft is the main contributor and maintainer of the OpenVZ project, and it seems that it would stay the same for a while, due to aggressive Virtuozzo roadmap and lots of dedicated resources involved on SWsoft side.

The pricing for supported OpenVZ, and commercial virtuozzo for specific scenarios is expected to be very close if not the same. We'll contact SWsoft's sales and get their answer posted here or directly to you.

---