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Subject: Re: Is my VPS provider being negligent in not upgrading the kernel?

Posted by [serverian](#) on Sat, 26 Dec 2015 06:38:39 GMT

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capsusfive wrote on Mon, 21 December 2015 08:12Thanks for the confirmation.

I hate to name names, but the provider is VPSDime. They have been good in the past, but in the last eight months, they have not been updating systems and they have stopped supporting new distributions. The last time I checked, their images for Ubuntu, Debian, Fedora, and SuSe were all old versions. In some cases, really old.

Its sad, because their services have been stable and customer support was good. I just don't think they have an engineer keeping their stuff up to date anymore though.

I don't know what gives. Time to find a new provider.

We use KernelCare to update your kernels without a reboot. That's why you are not able to see the real kernel version with the `uname -a` command.

We fully support Debian 8. We make our own templates, we don't use prebuilt templates with lots of broken features, configs. That's why it may take longer for us to provide the new templates to our customers.

Our templates are recently (around 2 weeks ago) updated.

It'd be better to contact us first to get an accurate and fast reply.

Oktaay

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