Subject: i2o hardware hangs (ASR-2010S) Posted by vaverin on Fri, 04 Aug 2006 11:49:30 GMT

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Hello Markus,

We experience problems with I2O hardware on 2.6 kernels, probably this can help you or maybe you even know the answer. Can you please, take a look?

After migration to 2.6 kernels our customers began to claim that i2o-based nodes hang. We have investigated these claims and discovered that i2o disks on theses nodes stopped the processing of any IO requests. Please, note, it is not a single issue, it happens from time to time.

Our kernel-space watchdog module has produced the following output to serial console

```
Jul 31 07:38:37
(80,0) i2o/hda r(77135616 1632632476 15538880) w(69903626 1034743472 407332291)
Jul 31 07:39:38
(80,0) i2o/hda r(77148190 1633252850 15543968) w(69906364 1034764548 407338084)
(80,0) i2o/hda r(77157038 1633672916 15546672) w(69912375 1034808048 407351490)
(80,0) i2o/hda r(77169933 1634285356 15550897) w(69916317 1034845588 407364374)
(80,0) i2o/hda r(77178290 1634941276 15555039) w(69919031 1034865212 407369386)
(80,0) i2o/hda r(77192170 1635427776 15559925) w(69922676 1034892406 407377617)
(80,0) i2o/hda r(77216478 1635774384 15570783) w(69927294 1034921708 407385382)
(80.0) i2o/hda r(77221642 1635925752 15572389) w(69927966 1034928376 407387163)
(80,0) i2o/hda r(77221642 1635925752 15572389) w(69927966 1034928378 407387163)
(80,0) i2o/hda r(77221642 1635925752 15572389) w(69927966 1034928384 407387164)
(80,0) i2o/hda r(77221642 1635925752 15572389) w(69927966 1034928384 407387164)
(80,0) i2o/hda r(77221642 1635925752 15572389) w(69927966 1034928384 407387164)
(80,0) i2o/hda r(77221642 1635925752 15572389) w(69927966 1034928386 407387164)
(80,0) i2o/hda r(77221642 1635925752 15572389) w(69927966 1034928390 407387164)
```

where r(reads, read_sectors, read_merges) w(writes, write_sectors, write_merges)

Magic keys works, according to showProcess processors are in idle, ShowTraces shows a few thousand processes in D-state, but we can not find any deadlocks, it looks like the processes waits until I/O finished. Unfortunately i2o layer has no any error handlers and there is no any chance that the node will return from this coma.

Described incident has occurred after ~2 weeks uptime. It was Supermicro X5DP8 motherboard /8Gb memory /Adaptec ASR-2010S I2O Zero Channel. Kernel 2.6.8-022stab078.9-enterprise, sources/configs are accessible on openvz.org.

In the bootlogs I've found mtrr message. As far as I know you have fixed this issue, however I'm not sure that it can leads to described hang.

I2O Core - (C) Copyright 1999 Red Hat Software

i2o: max drivers=4

i2o: Checking for PCI I2O controllers...

ACPI: PCI interrupt 0000:06:01.0[A] -> GSI 72 (level, low) -> IRQ 72

i2o: I2O controller found on bus 6 at 8.

i2o: PCI I2O controller

BAR0 at 0xF8400000 size=1048576 BAR1 at 0xFB000000 size=16777216

mtrr: type mismatch for fb000000,1000000 old: uncachable new: write-combining

i2o: could not enable write combining MTRR

iop0: Installed at IRQ 72

iop0: Activating I2O controller...

iop0: This may take a few minutes if there are many devices

iop0: HRT has 1 entries of 16 bytes each.

Adapter 00000012: TID 0000:[HPC*]:PCI 1: Bus 1 Device 22 Function 0

iop0: Controller added

I2O Block Storage OSM v0.9

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block-osm: registered device at major 80

block-osm: New device detected (TID: 211)

Using anticipatory io scheduler

i2o/hda: i2o/hda1 i2o/hda2 < i2o/hda5 i2o/hda6 >

cat /proc/mtrr

reg00: base=0xf8000000 (3968MB), size= 128MB: uncachable, count=1 reg01: base=0x000000000 (0MB), size=8192MB: write-back, count=1 reg02: base=0x200000000 (8192MB), size= 128MB: write-back, count=1 reg03: base=0xf7f80000 (3967MB), size= 512KB: uncachable, count=1

I would repeat, it is not a single fault, we have received similar claims once and again. For some time we believed that it was due some hardware faults, however some doubts are cast upon it. The same nodes worked well long time ago without any troubles under 2.4-based kernels with dpt_i2o driver and we have not observed any of i2o hardware troubles so frequently.

Is it possible that our kernel (based on 2.6.8.1 mainstream) have some bugs in i2o drivers? However we're using driver sources taken from RHEL4U2 kernel, and I cannot find any similar claims from RHEL4 customers.

Is it possible than we have some other related kernels bugs? In this case why we have such kind of issues only on i2o-based nodes?

Could you please give me some hints which allow me to continue investigation of this issue. If you have any suggestions I'll check them next time.

Thank you, Vasily Averin

SWsoft Virtuozzo/OpenVZ Linux kernel team