## Subject: Re: The vps is locked by another user Posted by maratrus on Wed, 30 Jul 2008 13:52:06 GMT

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Hi,

1.

recalculating disk usage - may be a very long process.

May be it worth waiting.

If this process doesn't wake up you can get the call trace of vzctl process via Alt-SysRq-T command but it shows a lot of information so there is a chance that syslog won't save appropriate information in /var/log/messages. If you want you can set serial console.

2.

More radical way is killing vzctl process.

I don't know if it helps. But you can try.

Try to off and drop quota after killing vzctl (vzquota off 380 (or vzquota off 380 -f), vzquota drop 380). Then try to start again.

by the way could you please estimate disk space of that VE. Is it huge?