Subject: How do I reset root password.
Posted by Bittraffic on Sat, 07 Jun 2008 09:46:37 GMT

Hi,I have been running an openvz system for a while now but yesterday something wierd happened.
Whilst I was setting up new vps inside openvz I installed required template then entered vps via number as required, updated vps upgraded vps did passwd whilst inside vps to set password for vps then exited.

Tried the new vps I had just set up password wouldn't work.
Sshed back into openvz system signed in as admin fine went to goto root via su to enter vps again & wouldn't confirm instead I get the folloowing error :-Password:
su: Authentication failure
Sorry.

I have contacted the company hosting the main syatem requesting a root password reset. They tried for me & replied they cannot enter the single user mode to alter root password so therefore cannot reset for me.

Does anyone know of a way to reset root password from inside the admin account & can advise of a way to fix my problem.

Thank You in advance.