
Subject: Re: OpenVZ on CentOS 5 network issues
Posted by [dowdle](#) on Tue, 14 Aug 2007 23:24:25 GMT

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Excuse me but saying that you x years of Linux admin experience and then not knowing what the /etc/resolv.conf was on the hardware node... that is a conflict if you ask me. I mention that not to cut you down... but show the reality... and to contradict your assertion that openvz isn't well supported.

Regarding your email to sales@openvz.org... email is horribly unreliable these days. If sales didn't get your email, it may be more than 1,000 years before you get a response.

You really should read the docs. Print out the user guide. It is a bit dated... but fairly complete. There isn't anything you are doing that hasn't been done tens of thousands of times before... and it should be well documented.

Regarding the quick install guide on the wiki not including the --nameserver parameter... I wish it was shown but there are a lot of parameters that aren't shown. Looking at the PDF of the Users Guide, on page 35 it is clearly stated that --nameserver should be set. Of course, just like a physical host, you can edit the /etc/resolv.conf by hand on the VPS if desired... and not use the --nameserver parameter.

You also have to realize that doing all of this stuff on a remote machine you don't physically have access to... is about the worst case scenerio. At the very least, you would like physical access to it to set it up... and once initially configured, ship it off to some colocation provider.

If you are honestly trying to say that you should be able to go from total newbie to production system in 24, or 48 or whatever... number of hours... I'm guessing there are zero products that will meet your requirements. You should spend some time testing and learning the system before imposing some arbitrary time table and then griping those trying to help you... within a day or two of your post.

The main complain someone had was they really didn't understand what you were asking... and that you didn't give enough information to describe the problem. I see you have come back over and over trying to improve the information you are providing... that is good. You have to understand that the most knowledgeable folks around are probably native Russian speakers (SWsoft's developers aka OpenVZ's developers) are all based in Russia... so sometimes their English isn't as good as a native speaker. Your English makes me wonder if it is a second language for you. Hey, I'm not complaining... because English is the ONLY language I know.
