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Subject: Re: Random crashes / lockups - No errors, no video

Posted by [tutt](#) on Fri, 11 May 2007 16:11:19 GMT

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I wonder if it is the same problem my customer is having. Do you happen to know any of the following:

Was the machine pingable?

Was there video on the screen if you or your remote hands could physically check it?

Did the machine seem powered on still despite being locked up?

Please let me know as I am starting to hope you have the answer to our problems.

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