
Subject: Re: Plesk 8.1.0 Installation Failure
Posted by [mcluver](#) on Wed, 28 Feb 2007 14:16:33 GMT
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Hi Vasily,

Thanks for the response, when I view the log file:
/tmp/psa-qmail_1.03_centos4.2.build81061129.22_installing.log

It simply displays the same thing that was showing up on the screen during the installation, therefore it is of no help.

When I try to start sendmail I get errors about various files in /etc/mail (see below) it looks like permission errors and if I try to change the permissions it makes no difference. I have also tried starting and stopping other services as well to help give you a better idea of what I am experiencing.

Regards,

Matt

```
[root@vps19 ~]# service courier-imap stop
Stopping Courier-IMAP server:
```

```
  Stopping imap           [ OK ]
  Stopping imap-ssl       [ OK ]
  Stopping pop3           [ OK ]
  Stopping pop3-ssl       [ OK ]
```

```
[root@vps19 ~]# service httpd stop
```

```
Stopping httpd:           [ OK ]
```

```
[root@vps19 ~]# service sendmail start
```

```
Starting sendmail: 451 4.0.0 /etc/mail/sendmail.cf: line 91: fileclass: cannot open
```

```
'/etc/mail/local-host-names': Group writable directory
```

```
451 4.0.0 /etc/mail/sendmail.cf: line 588: fileclass: cannot open '/etc/mail/trusted-users': Group
writable directory
```

```
[FAILED]
```

```
[root@vps19 ~]# service qmail start
```

```
Starting qmail:           [FAILED]
```

```
[root@vps19 ~]# service named start
```

```
Starting named:           [FAILED]
```

```
[root@vps19 ~]# service mysqld start
```

```
Timeout error occurred trying to start MySQL Daemon.
```

```
Starting MySQL:           [FAILED]
```

```
[root@vps19 ~]# service saslauthd start
```

```
Starting saslauthd:       [ OK ]
```

```
[root@vps19 ~]# service saslauthd stop
```

```
Stopping saslauthd:       [ OK ]
```

```
[root@vps19 ~]#
```

```

[root@vps19 ~]# ps ax
  PID TTY          STAT TIME COMMAND
    1 ?        Ss   0:00 init [3]
  3176 ?        Ss   0:00 syslogd -m 0
  3186 ?        Ss   0:00 /usr/sbin/sshd
  3199 ?        Ss   0:00 xinetd -stayalive -pidfile /var/run/xinetd.pid
  3244 ?        Ss   0:00 crond
  5597 ?        Ss   0:00 sshd: root@pts/1
  5675 pts/1    Ss+  0:00 -bash
  8101 ?        Ss   0:00 sshd: root@pts/0
  8103 pts/0    Ss   0:00 -bash
  8140 ?        Ss   0:00 /usr/sbin/httpd
  8143 ?        S    0:00 /usr/sbin/httpd
  8144 ?        S    0:00 /usr/sbin/httpd
  8145 ?        S    0:00 /usr/sbin/httpd
  8146 ?        S    0:00 /usr/sbin/httpd
  8147 ?        S    0:00 /usr/sbin/httpd
  8148 ?        S    0:00 /usr/sbin/httpd
  8149 ?        S    0:00 /usr/sbin/httpd
  8150 ?        S    0:00 /usr/sbin/httpd
  8165 ?        S    0:00 /usr/lib/courier-imap/couriertcpd -address=0
-stderrlogger=/usr/sbin/courierlogger -stderrloggername=imapd -maxprocs=40 -maxperip
  8171 ?        S    0:00 /usr/sbin/courierlogger imapd
  8177 ?        S    0:00 /usr/lib/courier-imap/couriertcpd -address=0
-stderrlogger=/usr/sbin/courierlogger -stderrloggername=imapd-ssl -maxprocs=40 -maxp
  8179 ?        S    0:00 /usr/sbin/courierlogger imapd-ssl
  8187 ?        S    0:00 /usr/lib/courier-imap/couriertcpd -address=0
-stderrlogger=/usr/sbin/courierlogger -stderrloggername=pop3d -maxprocs=40 -maxperip
  8189 ?        S    0:00 /usr/sbin/courierlogger pop3d
  9222 ?        S    0:00 /usr/lib/courier-imap/couriertcpd -address=0
-stderrlogger=/usr/sbin/courierlogger -stderrloggername=pop3d-ssl -maxprocs=40 -maxp
  9224 ?        S    0:00 /usr/sbin/courierlogger pop3d-ssl
  9229 pts/0    R+   0:00 ps ax
[root@vps19 ~]# cd /var/log

```

```

[root@vps19 log]# tail mysqld.log

```

```

070228 09:08:42 mysqld started
070228 9:08:42 [ERROR] Can't start server : Bind on unix socket: Permission denied
070228 9:08:42 [ERROR] Do you already have another mysqld server running on socket:
/var/lib/mysql/mysql.sock ?
070228 9:08:42 [ERROR] Aborting

070228 9:08:42 [Note] /usr/libexec/mysqld: Shutdown complete

070228 09:08:42 mysqld ended

```

```
[root@vps19 log]# tail -n 20 messages
Feb 28 09:07:36 vps19 courier-imap: Stopping pop3 succeeded
Feb 28 09:07:36 vps19 courier-imap: Stopping pop3-ssl succeeded
Feb 28 09:07:41 vps19 httpd: httpd shutdown succeeded
Feb 28 09:07:46 vps19 sendmail:
Feb 28 09:07:46 vps19 sendmail:
Feb 28 09:07:46 vps19 sendmail: sendmail startup failed
Feb 28 09:08:30 vps19 qmail: Starting qmail: failed
Feb 28 09:08:34 vps19 named[9396]: starting BIND 9.2.4 -u named
Feb 28 14:08:34 vps19 named[9396]: using 1 CPU
Feb 28 14:08:34 vps19 named[9396]: loading configuration from '/etc/named.conf'
Feb 28 14:08:34 vps19 named[9396]: none:0: open: /etc/named.conf: permission denied
Feb 28 14:08:34 vps19 named[9396]: loading configuration: permission denied
Feb 28 14:08:34 vps19 named[9396]: exiting (due to fatal error)
Feb 28 09:08:35 vps19 named: named startup failed
Feb 28 09:09:12 vps19 mysqld: Starting MySQL: failed
Feb 28 09:09:19 vps19 saslauthd[9660]: detach_tty : master pid is: 9660
Feb 28 09:09:19 vps19 saslauthd[9660]: ipc_init : listening on socket: /var/run/saslauthd/mux
Feb 28 09:09:19 vps19 saslauthd: saslauthd startup succeeded
Feb 28 09:09:23 vps19 saslauthd[9660]: server_exit : master exited: 9660
Feb 28 09:09:23 vps19 saslauthd: saslauthd shutdown succeeded
[root@vps19 log]# ls -al /etc/named.conf
-rw-r--r-- 1 root root 1323 Feb 21 2005 /etc/named.conf
[root@vps19 log]# ls -al /var/lib/mysql/mysql.sock
ls: /var/lib/mysql/mysql.sock: No such file or directory
[root@vps19 log]# locate mysql.sock
[root@vps19 log]#
```
