
Subject: Plesk 8.1.0 Installation Failure

Posted by [mcluver](#) on Wed, 28 Feb 2007 02:28:10 GMT

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I am currently using Plesk 7.5.4 and I have just set up a new virtual server and tried to install Plesk 8.1.0 as I am looking to migrate to the most recent version.

The virtual server is a cleanly installed copy of CentOS 4.3 (default not minimal). Prior to starting the VPS I issued the following commands on the physical server:

```
vzctl set 19 --quotauidlimit 150 --save
vzctl set 19 --numproc 400:400 --save
vzctl set 19 --kmemsize 16384000:18022400 --save
vzctl set 19 --privvmpages 262144:292912 --save
vzctl set 19 --hostname=vps19.hostmasterflex.com --save
vzctl set 19 --diskspace 2000000:2000000 --save
vzctl set 19 --shmpages 16384:16384 --save
vzctl set 19 --ipadd 192.168.195.19 --save
vzctl set 19 --userpasswd root:pass
vzctl set 19 --iptables "iptables_filter iptable_mangle ipt_limit ipt_multiport ipt_tos ipt_TOS
iptables_REJECT ipt_TCPMSS ipt_tcpmss ipt_ttl ipt_LOG ipt_length ip_conntrack ip_conntrack_ftp
ip_conntrack_irc ipt_conntrack ipt_state ipt_helper iptable_nat ip_nat_ftp ip_nat_irc" --save
```

I then start the VPS, entered it and downloaded the plesk auto installer (psa_installer_v3.1.0_build061201.02_os_CentOS_4.3_i386), ran it and when it gets to starting the qmail daemon -- it fails without any specific error. I have tried this multiple times on multiple VPS's.

The other thing I find strange is that if I simply try "service mysqld start" to start the mysql-server daemon, that fails as well. Starting and stopping httpd and sshd work fine though.

The network seems to be working well, and the user_beancounters seems fine with no fails.

I have searched all over the web looking for a solution to this and have been unable to find one. Any help that you would be able to offer with this problem would be greatly appreciated.

Regards,

Matthew Cluver

Below I have attached a copy of the install/error log:

```
#####
```

Start packages installation

Install package courier-imap-3.0.8-centos4.2.build81061129.22.i586

Trying to register service courier-imap... using /sbin/chkconfig

done

Trying to define super-server internet daemon type... xinetd

Trying to comment out record for service imap... done

Trying to comment out record for service imap2... done

Trying to comment out record for service imap4... done

Trying to comment out record for service imaps... done

Trying to comment out record for service pop3... done

Trying to comment out record for service pop-3... done

Trying to comment out record for service pop3s... done

Starting Courier-IMAP server:

Starting imapd [OK]

generating-SSL-certificate...

Starting imap-ssl [OK]

Starting pop3 [OK]

generating-SSL-certificate... Starting pop3-ssl [OK]

Install package mod_perl-1.99_16-4.centos4.i386

Install package perl-Digest-SHA1-2.07-5.i386

Install package psa-hotfix2-8.1.0-1.noarch

Install package psa-logrotate-3.7-centos4.2.build81061129.22.i586

Install package webalizer-2.01_10-25.i386

Install package distcache-1.4.5-6.i386

Install package mod_ssl-1:2.0.52-28.ent.centos4.i386

Install package perl-DBI-1.40-8.i386

Install package mysql-4.1.20-1.RHEL4.1.i386

Install package perl-DBD-MySQL-2.9004-3.1.i386

Install package mysql-server-4.1.20-1.RHEL4.1.i386

Install package psa-predb-8.1.0-centos4.2.build81061213.17.noarch

Install package psa-locale-base-en-US-8.1.0-centos4.2.build81070224.19.noarch

Install package libcap-1.10-20.i386

Install package ntp-4.2.0.a.20040617-4.EL4.1.i386

Install package psa-pylibplesk-8.1.0-centos4.2.build81061129.22.i586

Install package psa-proftpd-1.3.0-centos4.2.build81061129.22.i586

Checking that /bin/false registered as login shell...

Checking for ftp home directory for 'clients' group...

Trying to add '@psacln' to /etc/ftpchroot... done

Install package psa-proftpd-xinetd-1.3.0-centos4.2.build81061129.22.i586

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Reloading configuration: [OK]

Install package dummy-selinux-openvz-1.0-1.noarch

Install package psa-selinux-8.1.0-centos4.2.build81061129.22.noarch

Trying to install Plesk specific permissions... done

Install package psa-qmail-1.03-centos4.2.build81061129.22.i586

Checking for the system groups and users necessary for Qmail...

Checking for the group 'qmail'...

Trying to add group 'qmail'... done

Checking for the group 'nofiles'...
Trying to add group 'nofiles'... done

Checking for the user 'alias'...
Trying to add user 'alias'... done

Checking for the user 'qmaild'...
Trying to add user 'qmaild'... done

Checking for the user 'qmail'...
Trying to add user 'qmail'... done

Checking for the user 'qmailp'...
Trying to add user 'qmailp'... done

Checking for the user 'qmailq'...
Trying to add user 'qmailq'... done

Checking for the user 'qmailr'...
Trying to add user 'qmailr'... done

Checking for the user 'qmails'...
Trying to add user 'qmails'... done

Checking for the group 'popuser'...
Trying to add group 'popuser'... done

Checking for the user 'popuser'...
Trying to add user 'popuser'... done

done

Trying to stop Qmail services...

WARNING!

During the stop found some problems(see log file:
/tmp/psa-qmail_1.03_centos4.2.build81061129.22_installing.log)

Continue...

Trying to set up default qmail permissions... done

====> Installing Qmail server

Configuring Qmail...

Trying to unregister service sendmail... Shutting down sendmail: [FAILED]

Shutting down sm-client: [FAILED]

using /sbin/chkconfig

Trying to define super-server internet daemon type... xinetd

Trying to comment out record for service smtp... done

Trying to set up record for service smtp... done
Trying to xinetd daemon... Trying to comment out record for service smtps... done
Trying to set up record for service smtps... done
Trying to xinetd daemon... Trying to generate SSL certificates for TLS sessions... Generating
RSA private key, 512 bit long

modulus
.....++++++
.....++++++
e is 65537 (0x10001)

done
Trying to register service qmail... using /sbin/chkconfig
done
Trying to start Qmail services...
ERROR while trying to start Qmail services
Check the error reason(see log file:
/tmp/psa-qmail_1.03-centos4.2.build81061129.22_installing.log), fix and try again

Aborting...

error: %post(psa-qmail-1.03-centos4.2.build81061129.22.i586) scriptlet failed, exit status 1
Error while execute command rpm -U

/root/swsoft/PSA_8.1.0/dist-rpm-CentOS-4.2-i386/base/psa-qmail-1.03-centos4.2.build81061129.22.i586.rpm
ERROR: error while executing RPM
ERROR: Installation failed
