
Subject: Re: Emergency - Server Crash
Posted by [rickb](#) on Sun, 11 Feb 2007 18:35:36 GMT
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You have a fascinating way of communicating online

So, right now your server is dead in the water with a default kernel that won't boot for reason XXXX. Right now, you don't need to worry about XXXX, you just need to get your server online. So, to do this, select a non-default kernel at boot time on the grub screen. This can only be done by someone with console access, like your datacenter remote hands. Your datacenter will know how to do this since this is probably 20% of their support requests for remote hands.

Once you have your server back online, in a redhat/centos/whatever kernel (non vz), we can probably figure out what the problem is. Also, mention clearly if you are using OpenVZ or Virtuozzo.